

# Warranty policy

for thyssenkrupp Carbon Components GmbH (tkCC) carbon wheels



## Limited two (2) year warranty for tkCC aftermarket products purchased in North America

The following limited warranty from thyssenkrupp Carbon Components GmbH (hereinafter “tkCC”) applies to all purchasers (hereinafter “Purchaser”) who have purchased a tkCC aftermarket product (hereinafter “Product”) in North America (hereinafter “NA”) from a North American tkCC distributor. This warranty is non-transferable.

The warranties and remedies contained herein are exclusive and in lieu of all other warranties expressed, implied, or statutory, including any liability arising under any warranty of merchantability or fitness for a particular purpose, statutory or otherwise. The rights of Purchaser vis-à-vis tkCC as manufacturer in connection with product defects and/or for product liability or comparable reasons remain unaffected.

tkCC warrants that Products purchased in NA from a NA tkCC distributor shall be free from defects in design, material and workmanship for a period of two (2) years from the date of retail purchase.

Within the warranty period, the authorized tkCC distributor shall be obligated to repair or replace a defective Product at its discretion. This does not apply if the Product has been used improperly and contrary to tkCC’s instructions. Further claims for defects by Purchaser are excluded.

**To exercise its warranty rights, Purchaser must contact the tkCC distributor in NA from whom the Product was originally purchased** to request the return of the Product and the issue of a return goods authorization (RGA). If the Product is to be returned, Purchaser is obligated to package the Product safely for transportation, include a copy of the invoice as proof of purchase, affix the mandatory RGA number visibly and legibly to the outside of the package and return the product to the tkCC distributor at its own expense. Payment by tkCC or the tkCC distributor of import costs (customs or other government fees, tariffs, handling fees) incurred in connection with international returns is expressly excluded.

tkCC or the tkCC distributor shall under no circumstances be liable for consequential damages (such as, but not limited to, labor charges and/or lost profits) resulting from the use, misuse or inability to use the Product or from defects of the Product. This limitation of liability does not apply to injuries to persons, in the event of willful intent or gross negligence, or if a material contractual obligation was violated.

In the event of improper use, in particular installation in vehicles (applications) not recommended by tkCC, track racing or off-road use (unless the Product is expressly designed for such use), all warranty claims are void.

## Warranty restrictions

The limited warranty set forth above does not cover normal wear and tear and is non-transferable. Warranty exclusions include:

- Mounting hardware from original equipment, such as brake discs, distance spacers, sprocket, ABS sensor rings etc.
- Original Equipment thru axles - which are warranted by the vehicle manufacturer

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- Damage caused by improper installation and/or servicing (product installation and operating instructions must be followed)
- Damage caused by servicing through any party other than tkCC or an authorized tkCC distributor
- Damage caused as a result of off-road use
- Use on modified applications, or applications not recommended by tkCC
- Bent or broken rim showing abuse or abnormal wear
- Cosmetic damage such as, but not limited to, scratches, notches, dents, corrosion, discoloration, minor pinhole defects in clear coat and/ or braiding lint
- Damages caused by foreign objects, road hazards, accidents, improper use, water, flooding, fire or other natural phenomena or external causes
- Damage to products which have been altered without the written approval of tkCC or the authorized tkCC distributor
- Degeneration of rugged varnish in the tire contact zone
- Loosened distance spacer / distance sleeve between bearings
- Non-aftermarket product, such as Original Equipment purchased through the vehicle manufacturer

tkCC warrants to the original retail purchaser that, for the period of two (2) years, each carbon wheel shall be free from defects in material and workmanship. This warranty is non-transferable and does not cover normal wear and tear. Proof of purchase is required to process warranty. **Warranty claims must be filed through the authorized distributor in NA from whom the Product was originally purchased.** Any implied warranty of merchantability, fitness or fitness for particular purpose, except as may be prohibited by applicable law, is likewise limited in duration to two (2) years, from the date of original retail purchase. Some States do not allow limitations on how long an implied warranty lasts so the above limitation may not apply to you.